



DT: June 20, 2006

TO: ALL RESIDENTS

RE: Global Edge Technology
The present Cable provider

FR: The Board of Directors & Management

760 N. Ogden Ave.
Chicago, IL 60622

Phone: 312.829.8900

Fax: 312.829.8950

www.condomanagement.com

As everyone is aware, the building is under contract with USA-Dish presently known as Global Edge Technology. The building has not had any upgrades since the installation of the above service and there is 4 years left on the contract with the above company.

According to the contract, the provider is suppose to provide the latest technology. In order to make the company comply or void their contract, please take a few minutes and fill out the attached form so the Association can file a formal complaint. Please drop this form under the door of Board Member, Ed Kurek, unit 312.

The form is filled out with most of the relevant information.

If you should have any questions, please call me at 312-829-8900 ext. 18



LISA MADIGAN

Illinois Attorney General
 Consumer Fraud Bureau
 100 West Randolph Street, 12th Floor
 Chicago, IL 60601
 312-814-3000
 1-800-386-5438 (Toll free in IL)
 TTY: 1-800-964-3013
www.IllinoisAttorneyGeneral.gov

Office Use Only	
CLMS:	_____
AG:	_____

YOUR INFORMATION: NAME OF SELLER OR PROVIDER OF SERVICE

Name: Mr., Mrs., Ms. (circle one) _____ Address: _____ City: State: Zip code: County: _____ Your Telephone Number: Daytime () _____ Evening () _____ Your e-mail address (optional): _____ Are you a senior citizen? Yes No _____ Who referred you to this office? _____	Name: <u>GLOBALEDGE Technology</u> Address: <u>100 E. IRVING PK RD. - Suite 110</u> City: State: Zip code: <u>Roselle IL 60172</u> Telephone () _____ Website: _____ Additional seller or provider of service involved in transaction: Name: _____ Address: _____ City: State: Zip code: _____ Telephone () _____ Website: _____
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Has this matter been submitted to another government agency, an arbitration service, or to an attorney? Yes No

If yes, please give name, address, telephone number #. _____

Is court action pending? Yes No

INFORMATION ABOUT THE TRANSACTION

Date of Transaction: _____	Did you sign a contract? <input checked="" type="radio"/> Yes No (If yes, please attach a copy)	Date contract was signed: _____
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Was the product or service advertised? Yes No When? _____
 (Please attach a copy of the advertisement, if available)

How was the service advertised? <input type="checkbox"/> Newspaper/magazine <input type="checkbox"/> Radio advertisement <input type="checkbox"/> Television advertisement <input type="checkbox"/> Internet advertisement <input type="checkbox"/> E-mail solicitation <input checked="" type="checkbox"/> Direct mail solicitation <input type="checkbox"/> Telephone solicitation <input type="checkbox"/> Yellow pages of the telephone book <input type="checkbox"/> Facsimile solicitation <input type="checkbox"/> Door-to-door solicitation <input type="checkbox"/> Display at merchant's place of business <input type="checkbox"/> Display at a trade show/convention, etc. <input type="checkbox"/> Other _____	Total Cost of product/service: \$ _____ Amount paid to date/down payment: \$ _____ Method of payment (circle one) (Please attach a copy) Cash Check Money Order Credit Card Debit Card Bank Draft Wire Transfer Automatic Debit Other _____ If you paid with a credit card, have you contacted your credit card company to register a dispute? Yes No (Under the Federal Fair Credit Billing Act, you have 60 days from the time that you receive your statement to dispute the charge.)
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Where did the transaction take place?

- At my home
- Over the telephone
- By mail
- Over the Internet
- Trade show/convention/home show
- At the firm's place of business
- By facsimile
- Other (please specify) BOARD Meeting
- There was no transaction

Have you complained to the company or individual?

Yes No

If yes, provide name and phone number of the individual(s):

RODDY GLEN 847-776-7867
GLOBAL EDGE TECHNOLOGY

FOR COMPLAINTS REGARDING MOTOR VEHICLES, PLEASE COMPLETE THIS BOX:

Make:	Model:	Year:	New: Yes No	As-Is: Yes No
Warranty: Yes No Expiration Date:	Name of Extended Warranty:	Purchase Date:	Current Mileage:	Mileage at Purchase:

Briefly describe the transaction and your complaint. You may use additional sheets if necessary. Please attach copies of all contracts, letters, receipts, cancelled checks (front and back), advertisements, or any other documents that relate to your complaint. PLEASE DO NOT SEND ORIGINALS.

ASSOCIATION - Signed 10 YEAR CONTRACT WITH
USA DISH / GLOBAL EDGE TECHNOLOGY - Will
NOT UPGRADE EQUIPMENT TO LATEST TECHNOLOGY
Contract SPECIFIES UPGRADES

What form of relief are you seeking? (E.g. exchange, repair, money back, product delivery, etc.)

READ THE FOLLOWING BEFORE SIGNING BELOW:

In filing this complaint, I understand that the Attorney General is not my private attorney, but rather enforces laws designed to protect the public from misleading or unlawful business practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or the person the complaint is directed against, unless box checked below. The above complaint is true and accurate to the best of my knowledge.

Signature: _____ Date: _____

Check here if you only want to notify our office of your concerns and do not want a mediation process initiated.

Please return the completed form to the address at the top of this complaint form.

Incomplete forms may be returned.