

Winter Reminders

As the winter and holiday seasons approach, please take a moment to familiarize yourself with the following reminders:

SNOW REMOVAL

Snow removal services are contracted for snowfalls of TWO INCHES or more. Upon accumulation of at least 1" but less than 2", the snow removal company will apply salt/calcium chloride only (no plowing or shoveling). If your building has a full-time engineer, he will be expected to salt and clear entryways on his next regularly scheduled shift.

It can take up to twenty-four hours *after the snow has stopped* for the contractors to complete the removal at all their locations. Everyone wishes they were "first" on the route, but that is unfortunately not possible. However, every attempt is made to have early morning snowfalls completed before 5 P.M. and afternoon/evening snowfalls cleared before 7 A.M. (the next day).

Snow removal is a 24-hour a day process. And, since snow fall is unpredictable, you may hear a plow or snow blower at 3 A.M. While the noise can be a nuisance, it is unavoidable if the contractors are to provide service to everyone in the above-mentioned 24-hour window.

Finally, it is inherently difficult to plow a parking lot if cars are present. Therefore, lots may simply receive a clearing of the "main path" if filled with automobiles. When possible, equipment will return and plow after the majority of cars have left for the day.

HOLIDAY TRAVEL

If you are traveling during the holidays, remember to leave your heat set no lower than 55 degrees to prevent freezing/burst pipes. If your unit has a supplemental heater in your garage or near your entry door, remember to leave that on as well. Finally, take an extra precautionary measure and shut the water to your washing machine off or, if you have an individual shut-off for your unit (townhomes), shut the water completely off.

CHRISTMAS TREES

Remember to be courteous bringing in and removing Christmas trees. Please only transport trees in a tree bag to avoid scuffing walls or leaving needles in the carpet. Be sure you know where to dispose of trees in your association.

HOLIDAY PARTIES

If you're planning to host a holiday party, please remember to extend special courtesy and consideration to nearby neighbors between the hours of 10:00 p.m. and 9:00 a.m. daily. Simply notifying neighbors before hosting a major event can improve relations and reduce complaints.

Also, please remember that you are responsible for the actions of your guests while they visit the building. Debris may not be thrown from balconies or windows, including cigarettes, bottles and cans, nor may these items be left in a courtyard or other common areas.

HOLIDAY CLEAN-UP

All trash must be placed within the provided containers. Excessive garbage in and around the Association dumpsters will result in rodent infestation. Should the containers become full, please store the trash until space is available. If your association utilizes large dumpsters for garbage service, additional pick-ups have been scheduled for the month of December.

GUEST PARKING

If your association is fortunate enough to have guest parking, please be sure to inform your guests of any parking procedures/restrictions BEFORE they arrive at your building. Nothing ruins a festive evening more quickly than finding your guest's--or your own--vehicle towed! Also, remember these spaces are for guests, not residents. Residents abusing guest parking spaces will be towed.

HOLIDAY HOURS

Finally, a reminder that First Properties will be closed on Friday, December 22nd and Monday, December 25th for the Christmas Holiday, and re-open Tuesday, December 26th at 9 A.M.. We will close at 2 P.M. on December 29th for the New Year Holiday and re-open Tuesday, January 2nd at 9 A.M. In the event of an emergency, please call our main number 312.829.8900 and follow the prompts for emergency service.

From all of us at First Properties, have a safe, healthy, and happy Holiday Season!